

Year in Review
July 1, 2017 – June 30, 2018

Massachusetts Rehabilitation Commission

4,053 citizens with disabilities have been successfully placed into competitive employment based on their choices, interests, needs and skills.

The earnings of these rehabilitated employees in MA in the first year were **\$84.3 million**.

Estimated public benefits savings from people rehabilitated in MA were **\$30.4 million**.

Average Hourly Wage	\$14.65
Average Work Hours Weekly	27.3

*The returns to society based on increases in lifetime earnings range from \$14 to \$18 for each \$1 invested in the MRC Vocational Rehabilitation program.

*\$5 is returned to the government in the form of increased taxes and reduced public assistance payments for every \$1 invested in the MRC Vocational Rehabilitation program.

**Based on Commonwealth Corporation Study.*

Who Are Our Consumers?

Psychiatric Disabilities	40.6%
Learning Disabilities	26.2%
Orthopedic Disabilities	8.4%
Substance Abuse	8.2%
Deaf and Hard of Hearing	5.8%
Other Disabilities	5.6%
Neurological Disabilities	2.2%
Developmental/Intellectual Disabilities	1.7%
Traumatic Brain Injury	1.3%

Average Age	31.8
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Male	54.5%
Female	45.5%

White	79.0%
Black	17.9%
Hispanic	12.9%
Asian/Pacific Islander	3.7%
Native American	1.2%

FACTS AT A GLANCE

The goal of our services is to promote dignity through employment and community living, one person at a time. We hope all citizens with disabilities in Massachusetts will have the opportunity to contribute as a productive member of their community and family as a result of services provided by the MRC.

Consumers actively receiving services	29,463
Consumers enrolled in training/education programs	18,471
Consumers with disabilities employed in competitive, integrated employment	4,053 (100%)
Consumers employed with medical insurance	98.7%
Consumers satisfied with services	88.0%

Vision and Mission:

The Massachusetts Rehabilitation Commission (MRC) promotes equality, empowerment and independence of individuals with disabilities. These goals are achieved through enhancing and encouraging personal choice and the right to succeed or fail in the pursuit of independence and employment in the community.

Who We Serve:

The MRC provides comprehensive services to people living with disabilities that maximize their quality of life and economic self-sufficiency in the community.

Vocational Rehabilitation (VR) Division:

The MRC Vocational Rehabilitation Program and the Massachusetts Commission for the Blind serve eligible individuals with disabilities who are available and able to attain employment as a result of vocational rehabilitation services.

The MRC Vocational Rehabilitation Program is the federal-state vocational rehabilitation program focused on assisting individuals with disabilities to obtain, maintain, and advance in employment. Some of the MRC-VR services provided include:

- Vocational counseling, guidance, and assistance in job placement;
- Training programs, including job-driven partnerships with employers, including college and vocational certificate programs, if appropriate, to attain competitive employment;
- Assistive technology and rehabilitation technology services;
- Job Coach services;
- Community based employment services;
- Interview preparation and direct job placement services;
- Pre-Employment Transition Services (Pre-ETS) for students with disabilities.

What MRC Consumers Have To Say:

- ❖ “At no point have my needs not been addressed by MRC. Feedback/support/guidance has ALWAYS been timely, topical and above all else....ENCOURAGING. I feel like I am not alone in facing my challenges. There were workshops on soft skills, accessibility to posted jobs, mock interviews, and assistance with creating cover letters and resumes. Every time I went to the program, I was supported extremely well.”
- ❖ “People at MRC are amazing and wonderful. They assisted me get back to college to finish my education degree after being out of school for years due to financial hardship and struggling with mental illness. I was able to take aptitude and career readiness tests to help focus on a career path and then advised me on what my options were going forward.”
- ❖ “My MRC counselor has been a vital asset on my journey to getting my future plans secured. She has been there every step of the way and now that I am settled in school/work-study she continues to support me and encourage me along the way. She has been incredible and has made this transition as smooth as it could possibly be.”
- ❖ “MRC has been there for me when I was looking for employment and assisted me to find work at Allied Universal. My vocational specialist went above and beyond and she made sure that I was comfortable and always took the time to make sure that I was focused and my head was in the game.”
- ❖ “MRC assists those with disabilities to never give up their hopes of becoming someone important in society. MRC provides an invaluable opportunity for people with disabilities.
- ❖ “I’d be nowhere without MRC. MRC’s on the job trainings got me back into a routine of working again and now I have a full time position.”
- ❖ “I’m very thankful to MRC and my case manager for setting me up with a paid internship program where I got experience in the field of my choice.”